



Who do I contact if I have questions?

Email Senior Naturalist Stephanie Mason at stephanie.mason@anshome.org or call 301-652-9188 x37. For registration information, email Pam Oves at pam.oves@anshome.org or call 301-652-9188 x16.

What is your cancellation policy?

To qualify for a credit if you cancel a program, you must give at least six business days' notice, i.e. you can't cancel on a Monday for a weekend program and still receive a credit. Call 301-652-9188 x16 or email pam.oves@anshome.org to cancel.

If ANS cancels a program due to low enrollment, you will receive a full refund. If a weather-related concern or another issue outside of ANS's control forces a cancellation, you will receive a full credit to your online account.

May I bring along children on ANS adult field trips?

ANS appreciates the interest adults have in sharing the wonder of nature with the children in their lives. Our Adult Nature Programs, however, are designed for adults, and therefore we don't accept registrations for young people under the age of 12. Sometimes, exceptions may be made for children younger than that (but older than 8) if they show a strong interest in the topic, are accompanied by an interested adult, and the program isn't more than 3 hours long. The trip leader would also need to agree to this exception. In our experience, most young people get bored and restless fairly quickly with the slower pace and in-depth focus of our adult classes and field trips. Additionally, adult participants are not expecting children to attend these programs. But ANS still has plenty to offer you. We encourage you to learn more about our many family, children's, school, nature preschool, and summer camp programs on our website by clicking on "Programs - Children and Families."

May I bring along my dog on ANS adult field trips?

ANS loves furry friends as much as our participants, but dogs can scare away wildlife, so we do not allow them on ANS field trips.

When will I receive confirmation information?

You will receive a confirmation email immediately after registering online. ANS will email you a confirmation letter with directions to the meeting point, about a week or two before a program begins. If you haven't received a confirmation letter via email please contact pam.oves@anshome.org.